# 90 Minutes to Takeoff

A MINI-BOOK ABOUT THE ART AND SCIENCE OF INNOVATION



How to create new products, new experiences and new outcomes in the kinetic business era.

""YOU ARE
ENSURING THE
FUTURE OF MY
COMPANY. THANK
YOU!"."

"WE MAKE MONEY
EVERYDAY
BECAUSE OF WHAT
LYNN DID FOR US
FIVE YEARS AGO."

If you attend seminars, watch videos, listen to podcasts, scan newsletters or study blog postings from NEWbraska's partners, Lynn Hinderaker and Lee Myers, you are already at the 'point of the spear.'

"We made a billion dollars in 3.5 years because of you. Nobody else could have done what you did. Thank you!"

Pepsico's Sr Management



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### Why New Is Now

The great fortunes are made in periods of turbulence and change. Why? Because recessionary periods or chapters of economic uncertainty 'force' us to bring new products and services to market to jumpstart momentum and boost output.

However, seeing the opportunities that emerge from a crisis is not the same as being able to seize them. Fewer than 30 percent of business owners feel confident that they can turn lemons into lemonade. They doubt their existing business process can deliver "net new growth opportunities."

#### New thinking required!

21%

have the expertise, resources, and commitment to pursue new growth successfully 2/3

believe that this will be the most challenging moment in their executive career



"At this particular point in time, it is crucial for all companies - from large firms to startups - to launch new products."

Unfortunately, 70% of business owners find it difficult to build new and innovative ideas on their own, while 68% say they want more advice from peers.

Companies need to prioritize innovation to keep up with advances in technology and respond to customers' evolving needs. More corporations are starting to agree: In a Boston Consulting Group survey, 79 percent of respondents ranked innovation as a top-three priority at their company.

**79 78 26** 

In a separate survey by Deloitte, 78 percent of future business leaders deemed innovation essential to business growth. Of that 78 percent, however, only 26 percent said their current organization encourages practices that foster innovation

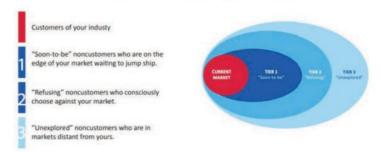


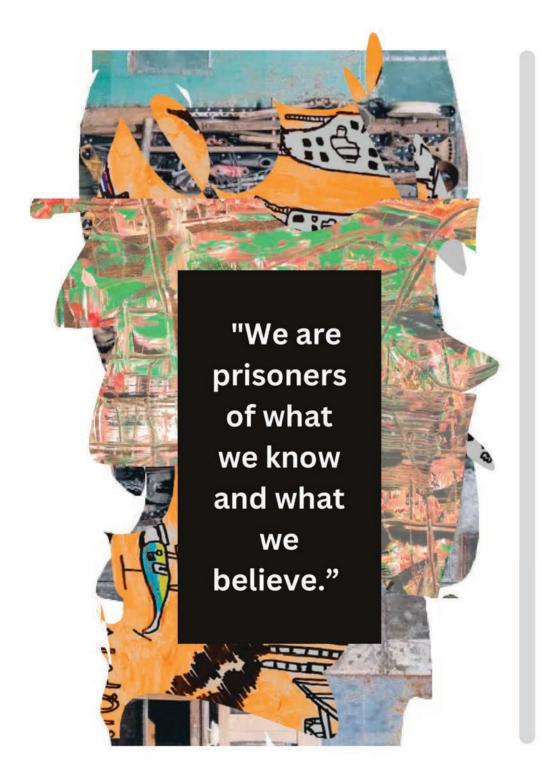
The men and women who will drive Nebraska's revitalization will be the ones who best understand their co-workers state of mind. And state of mind is everything that matters to leadership: talent, innovation, entrepreneurship, creativity, optimism, determination, and all the other things that create economic and psychological growth.



#### Benefits of innovative mindset

- · Improved process efficiency via technoogy
- Broadens product portfolio
- Deeper engagement with more customers
- · Competitive edge, lead-the-pack attitude
- Exciting employee culture, easier recruiting
- Generates more revenue and profits



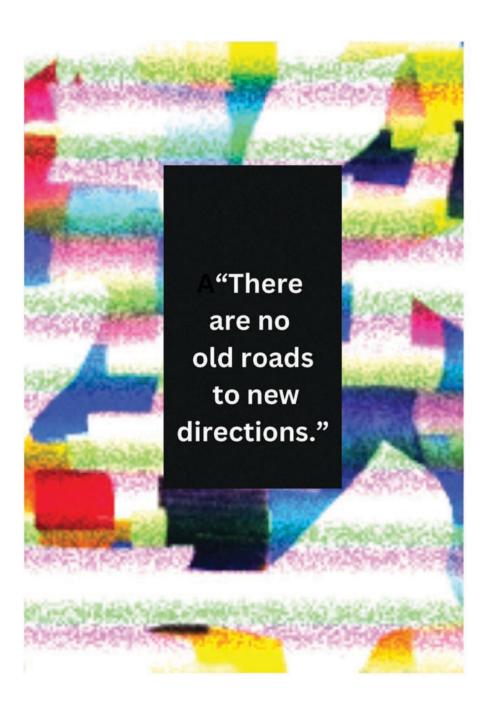


One way to begin an innovation initiative is to use 'design thinking. The idea is to look deeply at the customer's problem empathetically, then use this research to ideate in a wide ranging fashion without worrying about internal barriers, departmental politics, current staff or other bureaucratic barriers.



Design thinking provides a framework consisting of 'three chapters' that guide innovation forward. The clarity of the process helps employees support the overall goal.





As you complete your 'problem' research, it will become obvious that there are four ways to attack the whole innovation project. Industry trends matter here.

'Architectural' innovation is the most common. It usually involves a dramatic feature improvement that management is confident will push them to the top of the competitive pack.



'Incremental' innovation focuses on gradual improvement, a subtle process that doesn't excite the workers, but minimizes risk.

'Disruptive' innovation comes at the marketplace with a new approach, business model or repositioning. Customers love the wow factor.

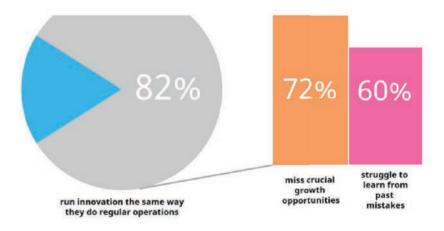
'Radical' innovation changes the entire game using technology. Usually targets non-customers.



#### THREE ISSUES

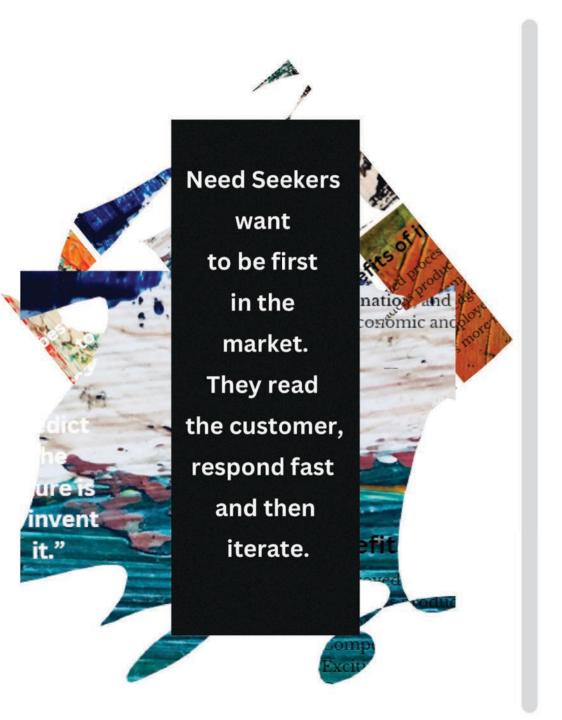
Many business owners struggle with innovation because they attempt to manage the process in the same way as they manage everyday operations. That doesn't work.

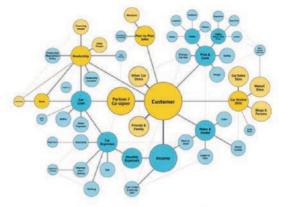
Others have committed to the right talent and the right budget, but they are too busy to 'see' a door opening in the industry or even the overall culture. For instance, a competitor hires a new president who will require a year to get up to speed. That is a temporary weakness that requires rapid movement in a new direction or the use of new tools, new messaging or new pricing strategies.



Finally, leaders may not realize how past execution of innovation projects were flawed because no one is comfortable telling the Boss 'what we have to change if we want to win the next battle.'

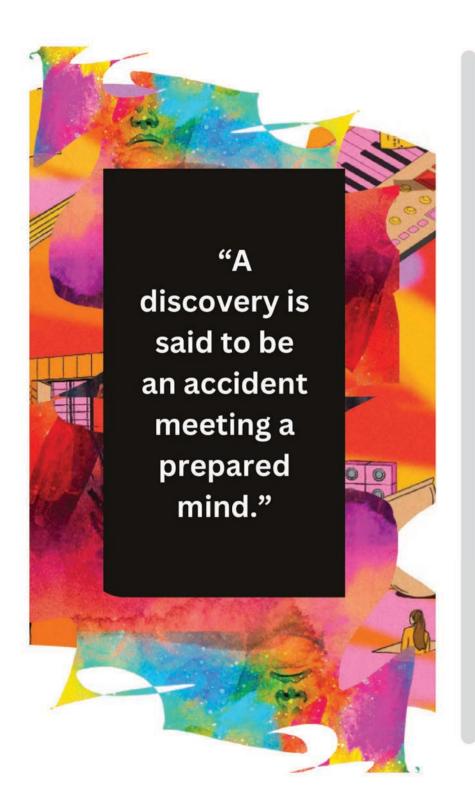
Sometimes, the Boss needs an outsider who has deep experience in conceiving, testing and launching new products. This takes the pressure off the Boss and enables the team to get behind a new product launch confidently.





Every urge to buy and every transaction is preceded by and—followed by yet another urge and another tangible interaction. This is how you detect opportunities for value innovation. Graph out the ecosystem you work within. Connect the dots. Look for weak links. Pay attention to feelings. Respond fast.





A great innovation emerges not at the center of a company's field of focus, but at its periphery. Sometimes, it's the by-product of an R&D project.

Innovation is risky and it's rare that you are arrive at your expected destination. But maybe that destination isn't so important. Maybe what you should be paying attention to are the little detours you take along the way.

## MORE TIPS WITH TRACTION

Control, convenience and costs no longer determine success in this economy. However, right brain qualities - artistry, empathy, taking the long view, pursuing the transcendent - will increasingly determine who stumbles and who soars. Consider innovation through that lens.

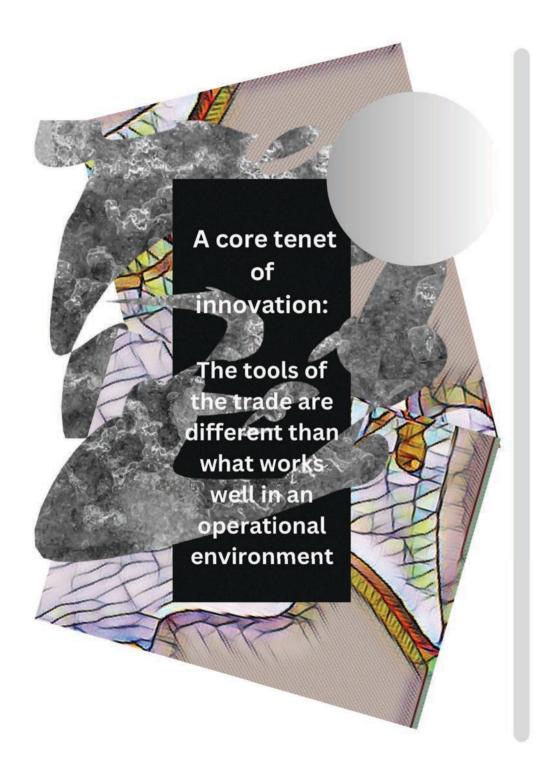
If you don't have a process for choosing projects, starting projects, funding projects, implementing projects and ending projects, you will never get very good at innovation.

Give people permission to take risks.

The biggest barrier is needing to know the answer before you get started.

Measure yourself by the impact you have on the world—not just your sales or your margins.

Many managers struggle with anxiety during innovation projects. They have to consciously take on the work of unlocking their immunity to change.



#### The Starting Line: 9 Questions

- 1. Open culture: Is your staff willing to suggest new processes that could increase impact or efficiency?
- 2. Leadership: Does your organization's management truly understand why innovation is key? Will they 'own' it?
- 3. Employee engagement: Are your employees receptive to the changes that accompany innovation?
- 4. Skills and mindset: Does your staff expect to succeed? Will they cultivate the skills neccessary to win?
- 5. Emerging trends: Is there a link to a new trend that drives relevance?
- 6. Collaborative diversity: Will departments and personality types work cross-funtionally?
- 7. Innovation goals: What's the target for core, adjacent and transformative innovations? Are they high or low?
- 8. **Screening**: Is there a way to know if an idea will be profitable?
- 9. **Implementation**: Will the team push beyond 'having ideas' to implementing with accountability?



Technology and a new generation of employees has fundamentally changed the nature of work. This new generation performs at their peak when given flexibility, feedback and growth opportunities.

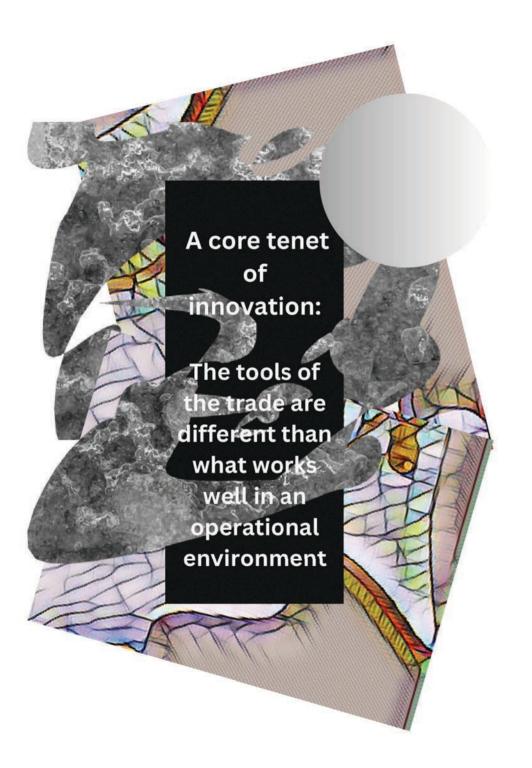
What's standing in your way of success is not a savvy competitor — it's antiquated practices like top-down management, annual performance reviews and slow feedback loops."

Nebraskans know that we need more than a game plan. Nebraska's businesspeople were terrific at playing the old game - and that was part of the problem. Whatever the new game might be, it will require a whole new way of defining opportunities. Everybody in Nebraska will have to think differently.

#### SmartBombs: Seminars and Workshops

Fusion Is the Future: By combining certain basic products or services, you can penetrate new niches while broadening their appeal simultaneously!

Muse or Lose: How to Foster Innovation to Gain a Competitive Edge. Most corporate leaders muddle through their business operations copying their predecessors and their competitors as if there were no recourse. This seminar explodes that mechanical pattern and injects new possibilities.



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